

**Amendments to the Abstract:**

Please delete the Abstract and replace with the following Abstract in single paragraph form:

An e-mail management apparatus is provided, which enables a customer to select an active e-mail account freely and to read e-mails stored in the mailbox corresponding to the inactive e-mail account. E-mail management apparatus receives an e-mail transmitted from a node in the Internet, stores the received e-mail in a storage location corresponding to a terminal identifier, the terminal identifier corresponding to an e-mail account, and the e-mail account corresponding to the destination e-mail address of the e-mail forwards the received e-mail to the communication terminal designated by the terminal identifier corresponding to the e-mail account, when the e-mail account corresponding to the destination e-mail address of the e-mail is active. E-mail management apparatus transfers e-mails stored in the storage location to the communication terminal designated by a terminal identifier, in response to a request of a transmission of e-mails stored in the storage location corresponding to the terminal identifier.